"The Goose and the Night Flies" Artwork by Ericka

Autism Program Annual Report





As we reflect on the past year, we are filled with immense pride and gratitude for the opportunity to serve individuals with autism and their families. Our mission has always been to create a welcoming, compassionate environment where every patient receives the care and support they deserve. This year, we have continued to strengthen our commitment to improving the lives of those affected by ASD through a holistic approach that integrates specialized services, family support, and community engagement.



The unique needs of individuals with autism require a tailored, multifaceted approach to care. Our dedicated team of professionals works tirelessly to ensure that each patient receives personalized attention and resources that consider their specific challenges and strengths. We remain focused on enhancing access to evidence-based practices that can make a lasting difference in the lives of our patients.

We recognize that supporting individuals with autism extends beyond direct care. Families play a pivotal role in the success of any support system, and we remain committed to empowering families with the strategies, tools, and emotional support they need. This year, we expanded our reach to over 2,500 patient referrals and built upon our vast array of multi-lingual resources to help families navigate the often complex journey of raising a child with autism.

Furthermore, we have continued to invest in the development of community partnerships and advocacy initiatives to raise awareness, reduce stigma, and promote inclusivity for those living with autism. Through collaboration with local organizations and stakeholders, we have worked to ensure that autism services are accessible, affordable, and responsive to the needs of our communities.

As we look forward to the coming year, we are more determined than ever to build on the progress we've made. We are committed to further enhancing our services, exploring new innovations in support, and continuing to foster an environment of understanding and acceptance for individuals with autism.

We are deeply grateful for the trust you place in us and for the unwavering support of our patients, their families, our dedicated staff, and our partners. **Together**, we will continue to create a future where all individuals with autism can thrive, feel understood, and reach their fullest potential.

Thank you for your continued partnership and support.

Warm regards,

Shari Krauss, M.A., MPH Program Director

Alex Friedman, MPH Program Manager

Our Team



Shari Krauss Program Director



Alex Friedman Program Manager



Liz Ferriero Program Co-lead



Hillary Hollis Program Co-lead



Jacqueline McKendry Behavior Specialist



Maddy Goskoski Autism Resource Specialist



Katie Campbell Transition Specialist



Juju Ha Autism Resource Specialist



Katherine Shields Adult Autism Resource Specialist



Christina Chow Autism Resource Specialist

Autism Spectrum Disorder Today's Landscape

1 in 36 Autistic Children in the U.S.



5 million Autistic Adults in the U.S.

84%

Parents who found the diagnosis process very or quite **stressful**

Parents who received **no support** after their child's diagnosis 80%

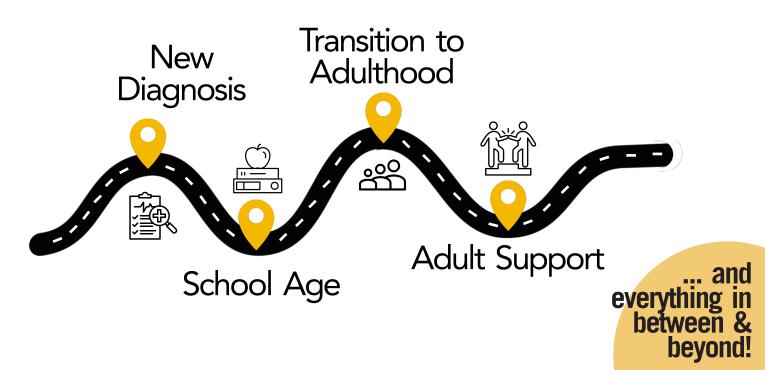
Autistic adults who report **difficulty** visiting a general practitioner

Our Impact

Since 2007, the Autism Program at Boston Medical Center assists & empowers autistic individuals and their families through direct patient support, provider education, and community-based outreach. We strive to meet the needs of the community in Massachusetts in a culturally competent manner by offering high quality and comprehensive care to all.

The Autism Program is a one-stop-shop that provides individualized support & resources for patients across their lifespan.





At a glance: Services provided

C The work of the Autism Program is so important because it ensures **better communication, understanding,** and creating a **safer environment** for everyone.

Finding ourselves with all of this has been something that has
greatly changed our understanding of the diagnosis and the support we receive.

Community Engagement

- TEAM (Teens Engaged as Mentors)
- PLAN (Parent Leadership in Autism Network)
 - Internship & Volunteer Placement

Direct Patient Care

- General Resource Support
 - Behavior Consultation Clinic
 - Transition services
 - Adult services

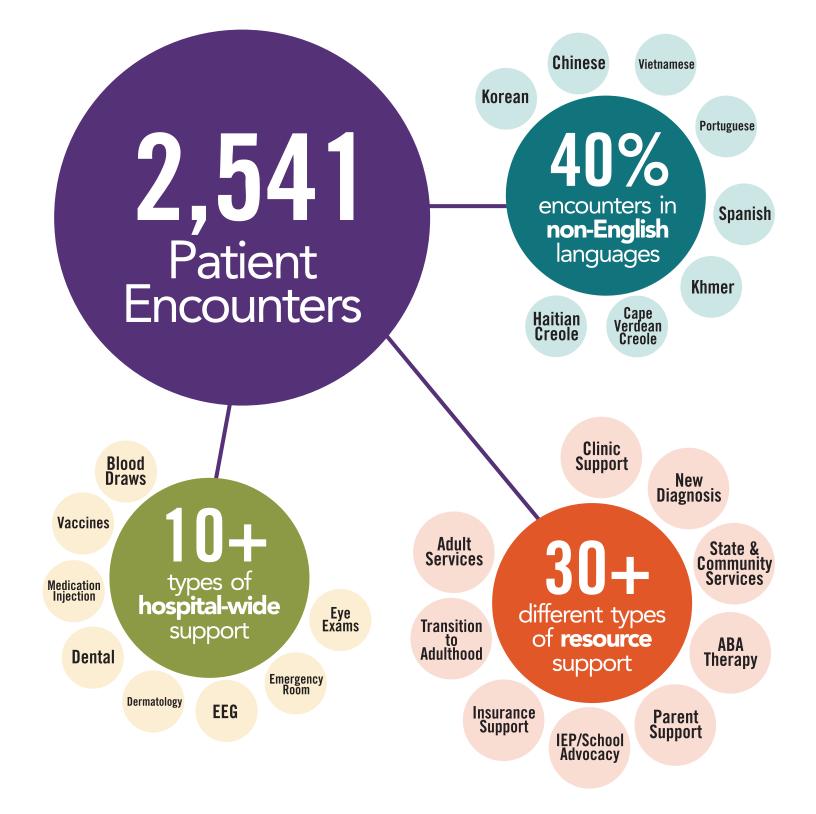
Autism Friendly Initiative

- Individualizing patient care
- Modifying sensory environment
- Training clinicians, staff and students
- Providing visit preparation

66 As a primary care physician... the support and coaching *[of the Autism Resource Specialist]* have been **irreplaceable** to getting my patients through challenging imaging studies, complete eye exams, and dental exams, **many for the first time**.

66 You just feel safe with the Autism Program team... My child considers the Autism Program team to be his family.

Direct Patient Care In 2024, we supported...





Behavior Consultation Clinic (BCC)

Our Behavior Consultation Clinic (BCC) provides **virtual behavior analytic consultations for families without in-home ABA support.** BCC assesses

challenging behaviors and equips families with practical strategies to implement and refine independently.

Transition to Adulthood **240**+ Referrals in 2024

Our Transition Specialist provides support to autistic adolescents and their families in **navigating services across school, medical and social service systems** as they transition to adulthood.

Supporting Autistic Adults **130+** Referrals in 2024

Our Adult Autism Resource Specialist provides support to autistic adults in **navigating adult** services such as state agencies, government benefits, career services, and more.



Navigating New ASD Diagnosis

Juju, our Autism Resource Specialist, was recognized by the Parent Training & Information Center of Federation for Children with Special Needs (FCSN) for her work in supporting a newly diagnosed Portuguese speaking family in navigating state & community services as well as special education.

C r S S

 T_{he}

p ą

Ŋ

Resource Development

All resources that we create are available for families and providers at no cost. They aim to provide families and individuals with accessible and clear information regarding specific areas of support. This year, we developed **6+ resources** about various topics ranging from **community safety**, **financial resources**, **GPS devices**, **summer programs**, **career introductions**, and more. We also distributed **12 newsletters** that include **curated monthly resources for caregivers**, such as upcoming events, support opportunities, and collection of information.



Community Engagement

Mentor Training

Teens Engaged As Mentors (TEAM)

A novel mentoring program that pairs teens with & without ASD to mentor younger children on the spectrum. Consistent with Boston Medical Center's mission of *"exceptional care without exception"*, this integrated teen mentoring program encourages **empowerment**, **strong leadership**, **self-confidence**, **and positive community relationships** within all participants.



Wright Locke Farm

Coming here, the pressure is off... My child does not need to conform to a neurotypical setting.

Harry Potter Experience

JALITY = DIGNITY

1 1



My child loved it from the first time. He made friends. It is a joy to see that he can be in a place where he can truly be himself.

Healing Pups Visit

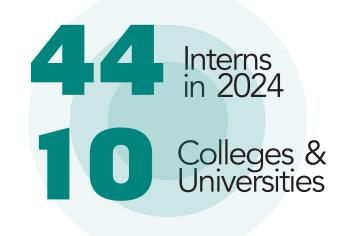
Cradles to Crayons

Community Engagement

Internship Volunteer & Placement







I gained a deeper appreciation for the role of advocacy in improving healthcare environments. 66

This internship has catalyzed my interest in health equity and medicine and has offered an opportunity to interact directly with the community I hope to serve.

Parent Leadership in Autism Network (PLAN)

66

A diverse network of **empowered** and trained parent leaders who assist with trainings & the development of interventions. 66

The way the program has helped my child is that it has empowered his mother, even more.

66 I was on this journey for a long time by myself. And now I just want to help those coming in behind me.



Autism Friendly Initiative

53% of Autistic individuals report difficulties with communicating with doctors

51% of Autistic individuals face challenges with waiting room environments

40% of U.S. physicans are confident in their ability to provide quality care for patients with disabilities



Our Autism Friendly Initiative (AFI) works to improve the healthcare experience for patients with autism.

Individualized Care

1,000 Autism Support Checklists gathered, collecting patient specific information to ensure respectful, comfortable care at BMC.

Sensory Accommodations

1,500 sensory tool packs distributed to 50+ departments in Boston Medical Center.

Visit Preparations

Healthcare Social Stories available in 8 languages to prepare patients for various medical procedures, in addition to providing during-procedure support.

Training & Education

Provided training for BMC staff across departments, including endoscopy, dental, ophthalmology, public safety, and more.

Autism Friendly Initiative

Healthcare Education: Boston Medical Center & Beyond

Individuals provided with training & consultations in **2024**

66

I immediately felt more competent than I was one hour ago in caring for patients with ASD.

Critical presentation for my development as a doctor.



66 Some of our staff have had minimal if any Autistic individuals. interaction with dealing with Autistic individuals. This program has shown our officers increased awareness of sensory needs and have given us tools to better understand autistic individuals.

Autism Friendly Initiative

Healthcare Education: Boston Medical Center & Beyond

In 2024, we participated in 30 conferences & engagements among local, regional and national audiences.



American Association on Intellectual and Developmental Disabilities

GEORGETOWNE HOMES









GHT-LOCKE



Interdisciplinary. Inclusive. Innovative.

The New England Pediatric Hospital Medicine Conference

NEPHM23



We Are Made Possible By...

DONORS

Bailey's Team for Autism Bain Capital Community Partnership JE & ZB Butler Foundation The Constance Putnam Foundation Rosamond and Francois Delori Doug Flutie Jr. Foundation for Autism The Flatley Company Karen A. Kames and Christopher S. Gaffney Nancy Lurie Marks Family Foundation Henry and Ruth B. Rosenberg Foundation The Carl and Ruth Shapiro Family Foundation

• OUR CLINICIANS

Marilyn Augustyn, MD Arathi Reddi, DO Rachel Amgott, NP Christina Lazdowsky, NP Mei Elansary, MD Audrey Christiansen, MD Sarah Canale, MD Mary Ellen Killion, NP Arielle Spellun, MD Bridget Poznanaski, PhD Rachel Vuolo, MD Selcen YarogluKazanci, MD

• STAY IN TOUCH!











